

Case Study

Global Logistics Company Calls on QProducts to Apply Their PalletQuilt® Thermal Cover on Rush Air-Shipment of Pharma Product to China.

Challenge

When a Global Logistics Company was tasked with a rushed shipment of pharma product originating out of Lockbourne, Ohio and headed for Chengdu, China, they were met with the challenge of keeping the product within CRT (15°C -25°C) specifications from origin to destination. Traveling in a temperature controlled van over the road, the product still needed protection during its flight over seas. The reduced availability of airline pharma service space and the high cost of temp-controlled cargo options, meant the rush shipment would fly via standard airfreight service. The shipping and logistics company knew that passive thermal protection would be necessary and that it would have to be applied before delivery to the airline.

Solution

The Global Logistics company called on QProduct & Services for not only the thermal cover itself, but for a quick application of the cover prior to arriving at the airport. QProducts was able to provide a convenient location near O'Hare International Airport (ORD) in Chicago for application of a PalletQuilt thermal cover with gel sleeves to maintain CRT temperature range of the product for the remainder of its transit to China.

Result

QProducts technical services team quickly applied thermal protection to the CRT pallet. Once complete the driver tendered freight to the ORD airport carrier, and the shipment arrived at Chengdu without issue.



Industry:
Pharma
Products



Application:
Air Freight



Route:
Lockbourne, OH
to Chengdu, China



Challenge:
Maintain CRT
(15°C - 25°C)



Solution:
PalletQuilt
+ Gel Sleeves

“ Both our company and the customer were very happy with the protection and application assistance provided by QProducts. Freight arrived in Chengdu without issues. ”

— Logistics Manager,
Global Forwarding